

Before the  
FEDERAL COMMUNICATIONS COMMISSION  
Washington, D.C. 20554

In the Matter of	)	
	)	
Section 63.71 Application of	)	Comp. Pol. File No. _____
Pineville Telephone Company	)	
For Authority to Discontinue	)	
Certain Services	)	

**SECTION 63.71 APPLICATION OF PINEVILLE TELEPHONE COMPANY**

Pursuant to Section 63.71 of the Commission's Rules<sup>1</sup> and Section 214(a) of the Communications Act of 1934, as amended,<sup>2</sup> the Town of Pineville d/b/a Pineville Telephone Company ("Pineville" or "Company") hereby files this application to discontinue the provision of select operator services to customers that the Pineville serves in the State of North Carolina ("Application").<sup>3</sup> In support of this Application, Pineville submits the following:

**I. Information Required by Section 63.71(a)(1)-(4)**

**A. Name and Address of Carrier**

Pineville Telephone Company  
118 College Street  
Pineville, NC 28134

For purposes of this Application, the Commission may contact:  
Tammy Vachon  
Telecommunications Director - Pineville Telephone Company  
118 College Street  
Pineville, NC 28134  
(704) 889-2001  
[tvachon@Pinevilledsl.net](mailto:tvachon@Pinevilledsl.net)

---

<sup>1</sup> See 47 C.F.R. § 63.71.

<sup>2</sup> See 47 U.S.C. § 214(a).

<sup>3</sup> As required by Section 63.71(a) of the Commission's Rules, Pineville has notified and submitted a copy of this Application concurrent with this filing to the North Carolina Utilities Commission, the Governor of North Carolina, and the Secretary of the Department of Defense.

## **B. Date of Planned Service Discontinuance**

Pineville will discontinue providing operator-assisted Busy Line Verification and Busy Interrupt services to its customers in the State of North Carolina on or after June 8, 2017, upon completion of any necessary federal and/or state regulatory approvals.

## **C. Points of Geographic Areas of Service Affected**

Affected Pineville local exchange customers are in the Company's service area in the Pineville (North Carolina) exchange, which includes a portion of the Town of Pineville in Mecklenburg County.

## **D. Brief Description of the Types of Service Affected**

In the area referenced above, Pineville provides the following services which will be discontinued (collectively, "Affected Services"):

- Busy Line Verification - An operator service allowing the operator to confirm when a line is idle or in use.
- Busy Interrupt - An operator service allowing the operator to break into a conversation when a line is in use.

This discontinuance is limited to the Affected Services. Customers will continue to have access to all other current services without interruption.

## **II. Brief Description of the Dates and Methods of Notice to All Affected Customers**

Notices will be sent to all Pineville local exchange customers as a bill insert by U.S. Mail on May 1, 2017. Please reference Exhibit A which is a sample copy of the Notice to be sent to the affected customers. Pineville deemed the bill insert the most economic method of reaching its customers and it will be tri-folded and inserted separately to distinguish it from the bill itself.

### **III. Status of Carrier**

Pineville is an incumbent local exchange carrier and considered a dominant carrier with respect to the services that it proposes to discontinue in the State of North Carolina.

### **IV. Circumstances of Discontinuance**

The Company's discontinuance of the Affected Services was a business decision based on a lack of customer demand for those services. In the preceding 12 months, the Company has had no instances of usage for the Affected Services. Therefore, the discontinuance of these services will not adversely affect the Company's customers.

### **V. Certification**

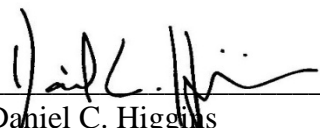
On behalf of Pineville Telephone Company, I, the undersigned Telecommunications Director, Tammy Vachon, hereby certify that the statements contained herein are true, complete and correct to the best of my knowledge and made in good faith.

### **Conclusion**

The public convenience and necessity will not be adversely affected by the discontinuance of the Affected Services because no one is using these services. For the reasons stated herein, the Company respectfully requests that the Commission grant this Application, and provide it such other and further relief as the Commission deems just and proper.

Respectfully submitted, this the 25<sup>th</sup> day of April, 2017.

BURNS, DAY & PRESNELL, P.A.

By:   
Daniel C. Higgins  
P.O. Box 10867  
Raleigh, North Carolina 27605  
Telephone: (919) 782-1441  
E-mail: [dhiggins@bdppa.com](mailto:dhiggins@bdppa.com)  
Attorneys for Pineville Telephone Company

Tammy Vachon  
Telecommunications Director  
Pineville Telephone Company  
118 College Street Pineville, NC  
28134 (704) 889-2001  
E-mail: [tvachon@Pinevilledsl.net](mailto:tvachon@Pinevilledsl.net)

## **CERTIFICATE OF SERVICE**

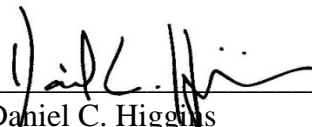
I hereby certify that the foregoing Section 63.71 Application was served this the 25<sup>th</sup> day of April, 2017, by mailing true and correct copies thereof, first class postage prepaid, to the following persons at the addresses listed below.

North Carolina Utilities Commission  
c/o M. Lynn Jarvis, Chief Clerk  
4325 Mail Service Center  
Raleigh, NC 27699-4300

The Honorable Roy Cooper  
Office of the Governor  
20301 Mail Service Center  
Raleigh, NC 27699-0301

Secretary of Defense  
Attn: Special Assistant for Telecommunications  
Pentagon  
Washington, DC 20301

BURNS, DAY & PRESNELL, P.A.

By:   
Daniel C. Higgins  
P.O. Box 10867  
Raleigh, North Carolina 27605  
Telephone: (919) 782-1441

# EXHIBIT A

## CUSTOMER NOTICE



**Pineville Telephone Company**  
P.O. Box 249  
Pineville, North Carolina 28134  
Telephone 704-889-2001

May 1, 2017

Re: FCC-Required Notice of Discontinuance of Certain Operator Services

Dear Valued Customer,

This letter is to inform you that on or after June 8, 2017, the Town of Pineville, doing business as Pineville Telephone Company, Pineville Communication Systems and PTC Communications ("Pineville") will no longer be providing certain operator services within the State of North Carolina. Customers who attempt to utilize the discontinued services will be informed by the operator that the service is not available. Specifically, the following operator services will be discontinued:

- Busy Line Verification-An operator service allowing the operator to confirm when a line is idle or in use.
- Busy Interrupt-An operator service allowing the operator to break into a conversation when a line is in use.

This discontinuance is limited to the above operator services and will not affect your Pineville service in any other way. Customers will continue to access general operator services, including operator assisted dialing, handling sent-paid calls, handling emergency calls and providing rate quotes where available.

The FCC will normally authorize this proposed discontinuance of service unless it is shown that customers would be unable to receive service or a reasonable substitute from another carrier or that the public convenience and necessity is otherwise adversely affected. If you wish to object, you should file your comments as soon as possible, but no later than 30 days after the Commission releases public notice of the proposed discontinuance. You may file your comments electronically through the FCC's Electronic Comment Filing System using the docket number established in the Commission's public notice for this proceeding or you may address them to the Federal Communications Commission, Wireline Competition Bureau, Competition Policy Division, Washington, DC 20554, and include in your comments a reference to the §63.71. Application of Town of Pineville d/b/a Pineville Telephone Company Comments should include specific information about the impact of this proposed discontinuance upon you or your company, including any inability to acquire reasonable substitute service.

If you have any questions about this notice or Pineville's discontinuance of the aforementioned operator services, please contact us at 118 College Street, Pineville, NC 28134 or by phone at (704) 889-2001.

We thank you for your business and look forward to continuing to serve your communication needs.

Sincerely,

Pineville Telephone Company